(864) 261-8143	(864) 882-2967	(864) 235-2259	1-800-359-3051	(800) 554-1104
Anderson	Seneca	Greenville	Toll Free	Monitoring Station

HOW TO TEST YOUR BURGLAR ALARM

How often should I test my Burglar Alarm?

Once a year at the very minimum. However, every 1-3 months is more attentive. And you should always test your system after a power outage, any changes or issues related to the phone / internet, if you recently had contractors working, etc.

STEPS:

1. Call our Monitoring Station at (800) 554-1104
2. Tell them your account name and main Passcode
3. Request that your alarm be put in Test Mode (so police aren't dispatched during testing)
4. Arm the system Away
5. Once Armed Away, you will test/set off each sensor individually.
   - ✓ NOTE: The siren will be loud! But you must let it go off for at least 20 seconds so the signal can be transmitted successfully to test for any issues with each sensor.
6. After all sensors have been tested individually,
7. Call back our Monitoring Station at (800) 554-1104
8. Tell them your account name and main Passcode
9. Confirm with them that signals were received from all the sensors you tested
   - ✓ You will also get notifications on your phone showing which Zones/Sensors reported an alarm, if you have our mobile app through our Alarm.com cell back-up.
10. Request that your alarm be taken Off of Test Mode

Example Scenario:

You have 1 Door or Window Contact and 1 Motion Detector. Test each one individually:

❖ For the Door or Window Contact
  1. Arm the system Away
  2. Open the door or window you're testing
  3. Let the siren sound for at least 20 seconds
  4. Disarm the alarm
❖ For the Motion Detector
  1. Arm the system Away
  2. Walk in front of the Motion Detector
  3. Let the siren sound for at least 20 seconds
  4. Disarm the alarm

NOTE: Testing Glass Break Detectors is a bit harder; you must try to mimic the sound of glass breaking.
   One method is to clap your hands near the glass break detector, and then jingle a set of keys.

✓ **Useful Tip**

   Save our Monitoring Station phone number in your phone, or even on your speed dial / favorites.
   It's SO much less stressful to have this phone number handy when you need it quickly, like if you accidentally set off the alarm during normal every day use.   Monitoring Station # (800) 554-1104